

4G CUSTOM NETWORK SOLUTIONS PRODUCT ANNEX

The following terms and conditions ("**4G CNS Annex**"), together with the applicable Sprint Custom Network Solutions Agreement or attachment to a Service Agreement ("**CNS Agreement**"), govern Sprint's installation, operation, and maintenance of the 4G CNS Equipment (defined below). If a conflict exists between the CNS Agreement or Customer's Service Agreement and this 4G CNS Annex, the terms and conditions in this 4G CNS Annex will control. Capitalized terms not otherwise defined in this 4G CNS Annex are as defined in the CNS Agreement.

1. 4G In-Building Solution. Sprint provides wireless data solutions and services over the Sprint 4G Network. 4G CNS Equipment may include signal source equipment for the Sprint 4G Network and/or Sprint-dedicated distributed antenna system equipment for the purpose of enhancing the provision of the Sprint 4G Network ("**4G CNS Equipment**"). For purposes of interpreting the CNS Agreement, "CNS Equipment" includes 4G CNS Equipment except for Sprint's notice requirements for advance notice of planned 4G CNS Equipment outages and use of 4G Services for 911 calls. In addition, for purposes of interpreting the CNS Agreement, "Networks" includes the Sprint 4G Network, and "Services" includes wireless data services provided over the Sprint 4G Network. Customer's use of Sprint 4G Services is subject to the terms in the Service Agreement and Sprint's Wireless Services Product Annex posted at <http://www.sprint.com/ratesandconditions>.

2. Term Specific to 4G CNS Equipment. Regardless of any Term, Addendum Initial Term or Addendum Renewal Term stated in the CNS Agreement or applicable Addendum, the term for the 4G CNS Equipment at any Premises is no longer than three years from the date the last Party signs the applicable document that governs the installation of the 4G CNS Equipment and there are no renewal terms.

3. Signature. Customer acknowledges and agrees that there is no commitment on Sprint's part to install 4G CNS Equipment at any Premises until both Parties have signed the applicable document that includes 4G CNS Equipment in the Statement of Work.

4. Utilities Specific to 4G CNS Equipment. Customer acknowledges and agrees that Sprint's obligation to install, operate and maintain the 4G CNS Equipment is contingent upon appropriate utilities, including electric service, environmentally controlled space, and backhaul connectivity, if applicable, as specified in the final design, being available at the Premises. If available, Customer agrees to allow Sprint to utilize Customer's existing IP Services for backhaul connectivity.

5. Notice of Planned Outages of 4G CNS Equipment. Sprint will use commercially reasonable efforts to provide Customer with 24 hours' advance notice of planned outages of the 4G CNS Equipment.

6. Use of 4G Service for 911 Interconnected Voice Calling. Where Sprint makes interconnected voice calling available, the 4G Services as provided via the 4G CNS Equipment do not interact with 911 services in the same manner as landline telephone service. Depending on Customer's location and the circumstances and conditions of a particular call, emergency services providers may not be able to identify Customer's telephone number and/or location through use of the 4G Services and Customer may not always be connected to the appropriate public safety answering point. Where Sprint makes interconnected voice calling available, Sprint agrees to provide Customer with enhanced 911 service, where available and where applicable, and Customer acknowledges and agrees that enhanced 911 service is not available in all areas and is not completely reliable. Customer consents to Sprint's disclosure of Customer information, including, but not limited to, Customer name, address, telephone number and location, to governmental and quasi-governmental entities, including emergency service providers and law enforcement agencies, where Sprint deems it necessary to respond to an emergency.